



**BATTERED WOMEN'S
SUPPORT SERVICES**



Safety Changes Everything

Manager of Community-Based and Sexual Assault Response

Organizational Overview

At BWSS, we believe that safety changes everything. BWSS provides a matrix of services for advocacy, centering survivors, all while working towards legal and systemic change. Since 1979, with committed staff, volunteers, and an overwhelming community of supporters, we have supported thousands of survivors. With the ongoing growth and development of the organization, through innovation, passion, and commitment our ultimate goal is to end gender-based violence.

Job Highlight

Fuse your commitment to social justice by leading the team of Peer Support Workers on the frontline to end violence against women, femmes and transfeminine people and gender-based violence.

Job Summary

Joining our leadership team and our crisis team to respond to the complex needs of women survivors who have experienced gender-based violence (GBV) including becoming the central support for survivors who have experienced or have been impacted by sexual violence.

The Manager of Community-Based and Sexual Assault Response collaborates with the Manager of Direct Services, the Director of Clinical Practice, and other members of the crisis team to deliver violence prevention and intervention essential services to survivors of GBV.

The Manager of Community-Based and Sexual Assault Response assists survivors of GBV with safety assessment, lethality assessment, safety planning, hospital, and police accompaniment and with navigating available services both within the organization and to other collateral agencies; schedules, supervises, interviews, and selects crisis line/intake volunteers; oversees the overall operation of extended services crisis and volunteer activities.

The Manager of Community-Based and Sexual Assault Response co-ordinates and support a robust team of Crisis Volunteers, Peer Support Workers, Community-based Victim Service Workers to deliver crisis services.

As a leader, the Manager of Community-Based and Sexual Assault Response will entail overseeing the day-to-day after-hours direct service provided by the Peer Support Workers team. Therefore, the Manager of Community-Based and Sexual Assault Response is experienced in crisis intervention and related direct services supports for survivors of domestic violence, intimate partner violence, sexualized violence, criminal harassment, elder abuse, dating violence and other forms of gender-based violence. The Manager of Community-Based and Sexual Assault Response focus is leading volunteers and unionized staff teams to respond 24/7 through a Crisis and Intake Line,

Outreach Program, temporary residential services, assisted referrals, and violence prevention education. The Manager of Community-Based and Sexual Assault Response is familiar with the barriers faced by women survivors of historical and GBV and who are living in the DTES. Through offering outreach within the inner city, the Manager of Community-Based and Sexual Assault response reaches survivors and provides support, resources, and advocacy.

All services and initiatives apply a trauma and violence-informed approach to respond to survivors living with complex trauma. Therefore, the Manager of Community-Based and Sexual Assault Response takes into consideration the impact of trauma and gender socialization on mental wellness including but not limited to eating “disorders,” substance use, and understand harm reduction on the continuum with abstinence. This approach includes an analysis and practice that creates opportunities for increased accessibility in particular for survivors who have disabilities.

Qualifications

- Post-secondary diploma (2-3 years) in a relevant or equivalent combination of experience and education
- Minimum two years of recent related experience with a primary focus on applying an intersectional feminist, anti-oppressive, de-colonizing approach to intake, safety assessment, lethality assessment, safety planning, suicide support, and trauma-informed crisis intervention for women survivors of gender-based violence including sexualized violence.
- Experience using a feminist, anti-oppression, intersectional, decolonizing approach in providing direct services to women survivors of sexualized violence and/or violence in intimate relationships including supporting survivors dealing with complex trauma impacts.
- Demonstrated success in collaborating effectively with individuals from diverse backgrounds
- Satisfactory completion of a criminal record check with vulnerable populations

Skills & Knowledge

- Committed to promoting the mission, vision, values, and analysis of BWSS
- Has a deep understanding and application of intersectional feminism grounded in decolonial and anti-oppression framework, especially in leadership and support of survivors of sexual and domestic violence.
- Able to take initiative and work independently
- Strong communicator (both verbal and written)
- Comfortable working in a fast-paced, high-intensity work environment and able to multi-task ensuring deadlines and objectives are met
- Able to set goals, create and implement action plans, monitor progress towards goals and the process and results

Working Conditions and Classification

- Hours of work are Monday to Friday 4 pm to 12 am

- The Manager of Community-Based and Sexual Assault Response works remotely from home, from BWSS main office, and other locations.
- Reports to the Director of Direct Services and Clinical Practice
- This position is a member of the Leadership Team.
- Excellent benefit and pension plan after successful completion of three-month probation period
- As a bona fide job requirement this position will be held by a woman or femme

To apply, send your cover letter and resume detailing how you meet or exceed these qualifications to Battered Women's Support Services jobs@bwss.org. This posting will remain open until filled.

No phone calls or messages through social media, including LinkedIn, please.