



Safety Changes Everything

Peer Support Worker

This a temporary part-time position

4 hours weekly plus standby payment per week at \$23.10

Hours scheduled between 10 pm to 9 am

The BWSS Peer Support Worker is responsible for providing support to Crisis Line and Intake volunteers through debriefing crisis calls on overnight shifts and support the answering of overnight crisis line calls.

Key Responsibilities:

- Delivers direct services via phone, as program demands require, in accordance with the BWSS Statement of Philosophy and the Provincial Government Program Standards for Community-based Victim Service Program.
- Direct services via phone includes working from an anti-oppression feminist analysis of violence against women, providing emotional support, providing information and referrals
- Assists with the administration of all record keeping and service delivery obligations of the Provincial Government Community-based Victim Service Program contracts, in keeping with all legal and contractual obligations undertaken by the Society. Such administrative duties will include maintaining program statistics.
- Work overnight shifts, some evening shifts and day shifts if there is need for coverage
- Performs other related duties as required

Accountability

- Reports to the Manager of Community-Based Response
- Adheres to the constitution, statement of philosophy, policies and procedures of the Society
- Strives to create trusting, respectful and supportive relationships with the Leadership Team, other BWSS staff and volunteers.
- Regularly participates in debriefing and case consultation with BWSS staff and the Manager of Community-Based Response.
- Regularly participates in monthly program staff meetings.
- Regularly attends across agencies meetings and workshops
- Readily discusses her work with BWSS colleagues and her supervisor
- Addresses personal issues that arise during the course of her work at BWSS by attending therapy including EAP, or through other appropriate venues
- Represents the Society positively and professionally with the community.

Qualifications

The BWSS Peer Support Worker must have a:

- Minimum two to four years of recent supervised crisis line work.
- Extensive training and education in a directly related field
- Completed BWSS Violence Prevention and Intervention Training and Practicum will be considered.
- Strong feminist analysis of violence against women and direct peer counselling experience with survivors using a feminist approach.
- Knowledge and experience working with survivors of historic racism and the impact of colonization and residential school.
- Demonstrated cultural competency including awareness of diverse marginalized communities in the Lower Mainland and ability to work with women from various cultural communities.
- Ability to speak language(s) other than English preferred.
- Satisfactory criminal record checks.

The BWSS Peer Support Worker will also:

- Have experience in women's organization and non-profit society environments
 - Have excellent communication skills, both verbal and written
 - Have proven ability to work co-operatively with colleagues and service provider in the community.
 - Be personable, flexible and self-directed.
 - Have superior group facilitation skills.
- This position will be scheduled to work remotely
 - As a bona fide job requirement this position will be held by a woman or femme

Application Process:

If you seek the opportunity to commit to an organization engaged in making a real difference in the lives of children, women and caregivers in our community, please send your resume by **5pm on July 13th, 2021**. Respond via email to: Battered Women's Support Services endingviolence@bwss.org. No phone calls please.

About Battered Women's Support Services

Battered Women's Support Services (BWSS), is a dynamic organization with a decolonial, intersectional, anti-oppressive and feminist approach that provides a matrix of support services and advocacy for trans and cis women, femmes and transfemme individuals who experience gender-based violence and violence against women. Everyday, we walk alongside survivors and supporting their healing and resistance journey, amplifying voices and resilience. In collaboration with community, volunteers and staff, we are active in our long-term goal for the elimination of all gender-based violence and violence against women.