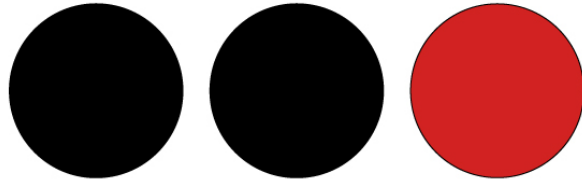




**BATTERED WOMEN'S  
SUPPORT SERVICES**



**Safety Changes Everything**

## **Women's Support Worker**

JOIN OUR TEAM

*We're on a mission to end gender based violence. For over 40 years we've walked alongside survivors, providing advocacy, amplifying resilience and resistance, and we're just getting started. We are committed to doing the work and putting survivors at the center. A mission like ours needs a perspective like yours, that's what makes us stronger. For more information on BWSS visit [www.bwss.org](http://www.bwss.org)*

### **JOB HIGHLIGHT**

You'll use your knowledge and skills to support women, girls and femmes from various cultural communities, providing crisis support services with a wide array of emotional and practical work.

### **JOB SUMMARY**

Reporting to the Manager of Direct Services and Programs, the Women's Support Worker delivers direct services, as program demands require, in accordance with the BWSS Statement of Philosophy and Program Standards for Community-based Victim Service Program and BWSS Safety Changes Everything Outreach Program.

### **YOU'LL BE RESPONSIBLE FOR...**

- Providing assessment and referral for survivors of violence, practical assistance for filling out court or legal system related documents as required;
- Co-facilitating of support groups as needed;
- Assisting with overall operation of crisis and legal related services;
- Providing crisis support for women who drop in;
- Providing safety assessments and support; advocacy and referrals as needed;
- Cultural support around Indigenous teachings, practices ceremony's and healing;
- Answering BWSS crisis and intake line.
- Providing direct support to girls, women, femmes, 2SLGBTQ+ survivors of violence through our BWSS Safety Changes Everything Outreach Program
- Assisting with the administration of all record keeping and service delivery obligations of the Community-based Victim Service Program contracts, in keeping with all legal and contractual obligations undertaken by the Society;

- Completing program statistics;
- Program report writing.

### *Outreach*

- Providing Street based outreach connecting with women and girls directly in person;
- Building/strengthening relationships with the organizations already assisting women and girls in the identified communities;
- Identifying the gaps particularly around women's safety and responding to violence against women and girls in the community;
- Providing immediate crisis response to instances of violence against women;
- Providing immediate response around victim services, emotional support, connecting to resources, advocacy, accompaniment to police, hospital, and medical services;
- Building individual and organizational relationships with women and girls who are in the identified communities and who are vulnerable or are at higher risk of experiencing gender based or sexualized violence;
- Being able to connect women and girls to BWSS and community services for ongoing support.

### *Community*

- Act as a resource for the community and for BWSS staff
- Assists with the organization and presentation of direct service related to educational, training and prevention programs in communities;
- Assist with and participate in Traditional and cultural programming workshops, teachings and ceremonies;
- Participates in public education and speaking engagements and relevant community committees as it relates to violence against women;
- Facilitates communication with other feminist organizations concerned with violence against women and anti-oppression;
- In conjunction with the Leadership Team consisting of the Director of Clinical Practice and Direct Services, Manager of Direct Services and Programs, Manager of Community Based-Response, Manager of Advancing Womens Awareness Regarding Employment AWARE, Manager of Development and Social Enterprise, Manager of Development, Manager of Research, Executive Director and Board of Directors, works to develop strong links and good public relations with community agencies;
- Maintains current information about the policies and procedures of relevant community agencies;
- Participates in BWSS resource development activities as defined by the Resource Development team and/or Executive Director.

### **YOU MUST HAVE...**

- Minimum two to four years providing crisis support for women survivors of violence;
- Knowledge of the Criminal, legal and child welfare system and how it relates to Indigenous women survivor issues;

- Extensive training and education in a directly related field;
- Analysis, knowledge and training in trauma counselling;
- Must have a strong knowledge and comfortability, commitment and experience in the DTES community.

### **YOU'LL BE SUCCESSFUL IF YOU...**

- Have a strong feminist analysis of violence against women and direct counselling experience with survivors using a feminist approach;
- Have a strong anti-oppression awareness and analysis and direct counselling experience with survivors using an anti-oppression approach;
- Have demonstrated cultural competency including awareness of diverse marginalized communities and ability to work with women from various cultural communities;
- Are committed to and practice of anti-oppression, and decolonizing;
- Have strong conflict resolution skills and demonstrated ability to work as a member of a team;
- Have satisfactory criminal record checks;
- Ability to speak another language would be an asset.

### **CLASSIFICATION**

- Part time position at 32 hours per week, Wednesday 9-5pm, Thursday 2-10pm, Friday 9-5pm, and Saturday 9-5pm (Schedule may change based on direct services and operational needs) with an hourly rate of \$24.48;
- This position requires union membership;
- Wages and benefits as per the collective agreement;
- Preferential and limited hiring assist BWSS to achieve diverse and equitable representation in the workplace, and to recruit employees whose identities enrich the ways in which we accomplish our mission and serve the community; as a result, preference will be given to Indigenous women, Black women, racialized women, women who are disabled, femmes, and women from other equity seeking groups.
- Ability to speak Spanish an asset

### **APPLICATION PROCESS:**

If you seek the opportunity to commit to an organization engaged in making a real difference in the lives of children and women in our community, please send your resume **by 5pm on January 3, 2022**. Respond via email to: Battered Women's Support Services ending [endingviolence@bwss.org](mailto:endingviolence@bwss.org). No phone calls please.