



Women's Support Worker

Permanent Part-Time | Vancouver, BC

Why BWSS?

At BWSS – Battered Women's Support Services, we believe safety changes everything. Since 1979, we've been on the frontlines with survivors of gender-based violence—providing crisis support, building systemic change, and insisting that survivors' voices shape the future. Our team is fierce, collaborative, and grounded in intersectional feminist, decolonial, and anti-oppression practice.

This is not just a job it's an opportunity to stand alongside survivors, challenge structural injustice that limit survivors right to be free from violence, and push for the world we know is possible.

The Role

We're looking for a **Women's Support Worker** who thrives in complexity, can think critically and independently, and always centres survivors.

Hours: 32 hours/week, Tuesday to Friday, 9–5 (occasional evenings).

Location: In-person, unpublished Vancouver site.

As part of our Community-Based Victim Services crisis team, you'll provide feminist, intersectional, decolonizing support to survivors of intimate partner, domestic and sexual violence. You'll be part crisis worker, part advocate, part systems navigator, and part change-maker.

What You'll Do

- Provide crisis intervention, emotional support, and safety planning to women, girls, femmes, and transfeminine survivors.
- Navigate complex systems, criminal, legal, housing, child welfare, while cutting through red tape with survivors' safety at the centre.
- Staff the BWSS crisis and intake line, offering immediate, skilled, and survivor-focused support and support crisis volunteers to the same.
- Accompany survivors to court, legal, or housing processes, never letting them face systems alone.
- Keep records, statistics, and reports with precision, because data is also a form of advocacy.
- Contribute to education, training, prevention, and community organizing—sharing survivor-centred analysis wherever it's needed and especially with crisis line volunteers.
- Build strong connections with community allies and other feminist anti-violence organizations.

What You Bring

- At least 2 years' direct experience supporting survivors of gender-based violence.

- A strong intersectional feminist analysis of violence against women and a survivor-centred approach.
- Experience in trauma- and violence-informed crisis intervention.
- Knowledge of the criminal, legal, and child welfare systems, particularly as they impact Indigenous, Black, racialized, immigrant, refugee, and disabled women.
- Comfort in fast-paced, high-intensity environments, where the stakes are high and survivors come first.
- Respect for harm reduction, alongside awareness of how trauma, gender socialization, substance use, and mental health intersect.
- Excellent advocacy, conflict resolution, and collaboration skills.

What We Offer You

- A team of unapologetic intersectional feminists who live their values daily.
- A unionized position with an hourly rate of \$29.22, plus extended health, paid stat holidays, sick leave, and other generous provisions.
- Ongoing training and professional development.
- A workplace that values your critical thinking, your independence, and your voice.

Apply

Send your cover letter and resume (PDF only) to endingviolence@bwss.org with "Women's Support Worker" in the subject line.

Deadline: September 10th, 2026.

No phone calls or social media messages, please.

BWSS is committed to equity in hiring. We strongly encourage applications from Indigenous women, Black women, racialized women, women who are disabled, transfeminine people, and femmes.

All our work takes place on the unceded and unsundered territories of the xʷməθkwəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səliwətaʔ (Tsleil-Waututh) Nations.