



**BATTERED WOMEN'S  
SUPPORT SERVICES**



**Safety Changes Everything**

### **Crisis Line and Intake Program Co-ordinator**

**Fuse your commitment to social justice by leading teams of volunteers on the frontline to end violence against women and gender based violence.**

*32 hours per week \$28.39 per hour*

*Tuesday to Friday 9-5pm*

*Wednesday rotation and some other evenings may be required 12:30 to 8:30 pm*

**This is a permanent part time position**

The Crisis Line and Intake Program Co-ordinator promotes the mission, vision, values and analysis of BWSS. You are first and foremost, committed to ending gender-based violence. You have a deep understanding and application of an intersectional feminism that is grounded in decolonial and anti-oppression framework especially in your leadership and in your support of survivors of sexual and domestic violence. You are an advocate.

BWSS seeks a leader who will plan, develop, implement and oversee the day-to-day operation of the crisis line, intake and while working in collaboration with a Training Co-ordinator to deploy a volunteer training program delivering at least three training sessions annually. You have demonstrated expertise working with, scheduling, training, and supervising a large volunteer team. You want to thrive in a fast-paced environment to respond to the high demand for services at BWSS.

In addition to the crisis and intake line, you will work within a multidisciplinary team to ensure an effective response for survivors who are dealing with the impacts of violence and abuse in collaboration with our matrix of support services and external resources. Your work will include providing emotional support, information, and referrals to survivors of violence in relationships, sexual assault, physical and sexual childhood abuse, criminal harassment, elder abuse, dating violence as well as other forms of violence against women and gender-based violence. Service delivery will occur in person, over the phone, via email, text and chat.

Along with your strong crisis intervention skills and expertise, you will provide safety and lethality assessment, safety planning, information and referral. You have knowledge the Canadian criminal legal system as it relates to sexualized and domestic violence and how to advocate within this system. You have experience in group facilitation. You have honed your capacity through a minimum of two years managing volunteers and grounded in a minimum five years training and education in directly related disciplines. You thrive in regular participation in individual and group clinical supervision.

At BWSS, all services and initiatives apply a trauma and violence informed approach to respond to survivors living with complex trauma. Therefore, you take into consideration the impact of trauma and gender socialization on

mental wellness including but not limited to eating “disorders”, substance use, and understand harm reduction on the continuum with abstinence. Your approach includes an analysis and practice that creates opportunities for increased accessibility in particular for survivors who have disabilities.

Your definition of woman includes transgender, Two-Spirit, cisgender, intersex, transfeminine and femme individuals. You are sex worker positive. Your analysis and practice grows from an understanding of the impacts of violence within 2SLGBTQI+ communities.

Your recognition of the importance of communication, collaboration and integrity form the basis of your approach to interpersonal and professional relationships. Focused, energetic, very organized, great teaching skills, strong feminist analysis, leadership skills, relational and diplomatic.

If you seek the opportunity to commit to an organization engaged in making a real difference in the lives of women in our community, please send your resume by 5:00 p.m. Tuesday, July 13, 2021

***This position requires union membership. No phone calls please.  
Send cover letter and resume detailing how you meet or exceed these qualifications to:***

***endingviolence@bwss.org***

### **About Battered Women’s Support Services**

Battered Women’s Support Services (BWSS), is a dynamic organization with a decolonial, intersectional, anti-oppressive and feminist approach that provides a matrix of support services and advocacy for trans and cis women, femmes and transfemme individuals who experience gender-based violence and violence against women. Everyday, we walk alongside survivors and supporting their healing and resistance journey, amplifying voices and resilience. In collaboration with community, volunteers and staff, we are active in our long-term goal for the elimination of all gender-based violence and violence against women.

[www.bwss.org](http://www.bwss.org)

*www.bwss.org*

**DIRECT LINE 604.687.1613 • BUSINESS 604.687.1868  
PO BOX 21503 • 1424 COMMERCIAL DR. • VANCOUVER, BC V5L 5G2**