



**BATTERED WOMEN'S
SUPPORT SERVICES**



Safety Changes Everything

Manager of Community-Based Response

32 hours a week – Tuesday to Friday (based on operational needs)

Annual Salary \$75,000 - \$85,000

Fuse your commitment to social justice by leading teams of advocates on the frontline to end violence against women and gender based violence.

The Manager of Community-Based Response promotes the mission, vision, values and analysis of BWSS. You are first and foremost, committed to ending gender-based violence. You have a deep understanding and application of an intersectional feminism that is grounded in decolonial and anti-oppression framework especially in your leadership and in your support of survivors of sexual and domestic violence. You are an advocate.

As a leader, your work will entail overseeing the day-to-day direct service provided by a crisis team so you are experienced in crisis intervention and related direct services for survivors of domestic violence, intimate partner violence, sexualized violence, criminal harassment, elder abuse, dating violence and other forms of gender based violence. Your focus is leading volunteers and unionized staff teams to respond 24/7 through a crisis and intake line, outreach program, temporary residential services, legal services, violence prevention education and services for women in the sex economies.

All services and initiatives apply a trauma and violence informed approach to respond to survivors living with complex trauma. Therefore, you take into consideration the impact of trauma and gender socialization on mental wellness including but not limited to eating “disorders”, substance use, and understand harm reduction on the continuum with abstinence. Your approach includes an analysis and practice that creates opportunities for increased accessibility in particular for survivors who have disabilities.

Your definition of woman includes transgender, Two-Spirit, cisgender, intersex, transfeminine and femme individuals. You are sex worker positive. Your analysis and practice grows from an understanding of the impacts of violence within 2SLGBTQI+ communities.

What you will do:

- Oversee extended services, an outreach program and specialized services at BWSS while working in collaboration with the Manager of Direct Services and Indigenous Women’s Program to training, co-ordinate and support a robust team of crisis volunteers, peer support workers, community-based victim service workers to deliver crisis services 24 hours a day and 7-days week.

- Provide assessment and referral for survivors of violence both within the organization and to other collateral agencies; schedule, supervise, interview, and select crisis line/intake volunteers; oversee overall operation of crisis and volunteer activities.
- Build on existing and establish new community relationships with service providers and stakeholders.
- Identifying the gaps particularly around women's safety and responding to violence against women and girls in the community.
- Ensure an immediate crisis response to instances of violence against women and gender based violence such as sexualized and intimate partner violence.
- Perform administrative duties including, reporting and monthly data collection; and grant proposal writing.

BWSS would love to hear from you if you have:

- Four years of relevant training, education and work experience;
- Two years' recent experience training and supervising volunteers
- Strong crisis intervention skills;
- Analysis, knowledge and training in trauma counselling;
- Strong feminist analysis of violence against women and direct counselling experience with survivors using an intersectional feminist approach;
- Demonstrated knowledge and experience working with survivors of historic racism and the impact of colonization and residential school;
- Demonstrated cultural competency including awareness of diverse marginalized communities in Metro Vancouver and ability to work with women from various cultural communities;
- Must have a strong knowledge and comfortability, commitment and experience in the DTES community;
- Demonstrated experience advocating within the criminal system supporting victims dealing with police;
- Strong conflict resolution skills and demonstrated ability to work as a member of a team;
- Satisfactory criminal record checks.

If you seek the opportunity to commit to an organization engaged in making a real difference in the lives of survivors in our community, please send your resume by 5:00 p.m. Tuesday, July 13, 2021

***This position is a member of the Leadership Team at BWSS. No phone calls please.
Send cover letter and resume detailing how you meet or exceed these qualifications to:***

endingviolence@bwss.org

About Battered Women's Support Services

Battered Women's Support Services (BWSS), is a dynamic organization with a decolonial, intersectional, anti-oppressive and feminist approach that provides a matrix of support services and advocacy for trans and cis women, femmes and transfemme individuals who experience gender-based violence and violence against women. Everyday, we walk alongside survivors and supporting their healing and resistance journey, amplifying voices and resilience. In collaboration with community, volunteers and staff, we are active in our long-term goal for the elimination of all gender-based violence and violence against women.

www.bwss.org

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